

## Quality Policy

The Quality Policy of Fox Group (Moving & Storage) Ltd has been prepared and endorsed by executive management to ensure that our customers receive a removal service in accordance to their needs, expectations and requirements.

It is the Group's objective to achieve and maintain a quality assurance programme through the adoption good managerial skills and techniques, proper systems of control, training of staff and provision of appropriate equipment and compliance at all times with the relevant legislation.

The Policy is aimed at developing in each employee a sense of personal responsibility for quality improvement and through adherence to this Policy by all personnel in the Group aims to demonstrate its commitment to quality.

This Policy will be reviewed annually (as a minimum) to ensure that it continues to fall in line with the overall Company strategy and the Quality System in general.

The Company has established a documented Quality System designed to meet the requirements of ISO 9001:2015, BS 8522:2009, ISO 14001, ISO 27001 and FIDI FAIM Plus which supports an approach for continual improvement in all aspects of its business.

Paul Fox  
Managing Director